

# NuVoice.AI Privacy and Data Collection Policy

**Effective Date:** 1/2/2026

Essofore LLC d/b/a/ NuVoice.AI (“Provider,” “we,” “us,” or “our”) is committed to protecting the privacy of our users (“Buyer,” “you,” or “your”). This Privacy and Data Collection Policy (“Policy”) describes how we collect, use, and protect your information when you use our Fraud Detection API (“Service”).

## 1 No Storage, Use, or Sale of API Data

We do not store, use, analyze, or sell any data sent to the API. All API requests and responses are processed in real time, and we do not retain any records of the input or output data after the transaction is complete.

## 2 Account Information

To access and use the Service, Buyers must create an account with us. When creating an account, we may collect certain information, including but not limited to:

- **Email address** (for authentication and communication purposes)
- **Password** (encrypted and stored securely)

We do not sell, share, or disclose your account information to third parties.

## 3 Security Measures and Liabilities

We implement industry-standard safeguards to protect the security of stored passwords and account information. However, we cannot guarantee absolute security. You are responsible for maintaining the confidentiality of your login credentials, and we are not liable for any unauthorized access, data breaches, or hacking incidents affecting your account.

## 4 Third-Party Services

We may use third-party service providers for authentication, payment processing, or email communication. These providers have their own privacy policies governing how they handle your data. We encourage you to review their privacy policies before using our Service.

## 5 Communications

By creating an account, you agree that we may send you transactional and service-related communications (such as password resets, account confirmations, or important service updates). You may opt out of promotional emails, but not essential service-related messages.

## 6 Legal Compliance and Data Requests

We comply with applicable legal and regulatory requirements. We will not disclose your data unless required by law, subpoena, or valid governmental request.

## **7 Changes to this Policy**

We reserve the right to update this Policy at any time. Any changes will be posted on our website or AWS Marketplace page. Your continued use of the Service constitutes acceptance of any revised Policy.

## **8 Contact Information**

If you have any questions or concerns regarding this Policy, please contact us at [support@nuvoice.ai](mailto:support@nuvoice.ai).